



An Overview of Whole Family Approaches; the Journey from Rhetoric to Reality.

Jan Pickles OBE

Dorset and Bournemouth & Poole Adult and
Childrens Safeguarding Boards

Joint Conferences

February 2018

The Adults and Children's Safeguarding Boards across Dorset, Bournemouth & Poole worked together and held two very successful joint conferences in February 2018, promoting a **'Whole Family Approach to Safeguarding'**. It was attended by over 450 delegates. A wide range of organisations were represented including staff from Children's and Adults Social Care teams, Commissioning, Health partners, Schools, Police and the Fire Service. The keynote speaker, Jan Pickles OBE, is a registered social worker who has worked with the probation service, police, NSPCC and central government. Jan gave an overview of whole family approaches and best practice nationally.

This was followed by David Mellor, an author of several Safeguarding Adults Reviews, Domestic Homicide Reviews and Serious Case Reviews presenting on local learning themes. Sue Rastall from Train to Equip spoke about whole family working. Five thought-provoking workshops were also available to choose from, all in keeping with the whole family theme. The topics covered were attachment, domestic abuse, neglect, parental learning disability and transition through mental health services. Marketplace stalls hosted by relevant local organisations, and networking with fellow delegates to exchange ideas and discover how joint working might be possible were also important aspects of the day. It is hoped that the momentum gathered at the conference will positively influence joint family working across Dorset.



The Conference Team, from left to right –

Lisa Rowe (Dorset County Council Learning & Organisational Development Advisor – Safeguarding), Glynis Greenslade (Training Co-ordinator Bournemouth & Poole Safeguarding Adults Board), Claire Hughes (Business Manager, Bournemouth & Poole Safeguarding Adults Board) Sarah Elliot (Independent Chair for Dorset and the Bournemouth and Poole Safeguarding Childrens Boards), Karen Maher (Business Manager, Dorset Safeguarding Adults Board), Sue Jones (Business Manager, Bournemouth & Poole Local Safeguarding Childrens Board), Donna Devoto (Business Support Manager, Dorset Safeguarding Childrens Board), Kaye Elston (Business Manager, Dorset Safeguarding Childrens Board) and Barrie Crook (Independent Chair for Dorset and the Bournemouth & Poole Safeguarding Adults Boards).



Where does it
all start ?

[http://www.aces.me.uk/in-
england/](http://www.aces.me.uk/in-
england/)

ACEsBreaking the cycle

- Integrate **ACE enquiry** into existing assessment and consider ACE history of parents
- Build **positive relationships** using **trauma informed principles**
- Responsibility and **permission to act**, not just refer
- Develop clear pathways **maximising local system assets** and **protective factors**
- Consider how **you can identify** and support **protective factors**

The priorities how do we chose?

- Crowded landscape of issues across the lifecourse as ACES demonstrate
- Huge expectation on staff from identifying bruising in non mobile infants to the withdrawn child to the unhealthy teenage relationship to the depressed father to the neglected older person to the hoarder
- Vulnerability for some does not go away has to managed - children with disabilities 4 x more likely to experience abuse more likely as adults to be bullied in the community and the workplace
- Austerity – we know the impact domestic abuse a lagging indicator as is obesity

Mental Capacity Act

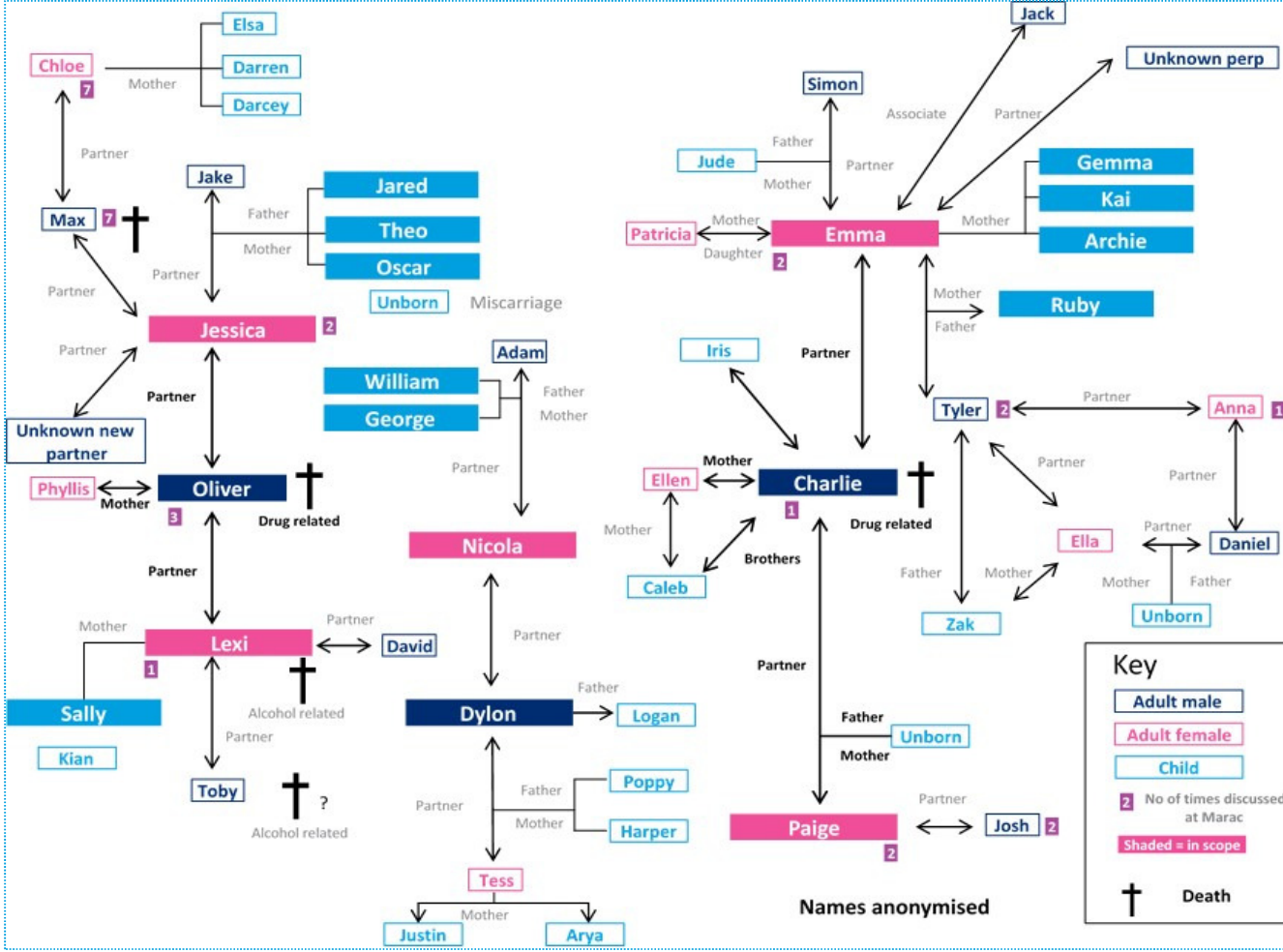
- Complex poorly used legislation .
- Scrutiny of the Act in 2014 by the House of Lords “the prevailing cultures of paternalism (in health) and risk-aversion (in social care) have prevented the Act from becoming widely known or embedded”.
- Numerous cases James Suffolk 2015 SAR
“reluctant rather than resistive to investigations such as blood tests and that with the support of staff he could usually be persuaded to co-operate. They therefore did not believe it was necessary to invoke the MCA and document Best Interest decisions”
- When working with families do we effectively consider the Mental Capacity Act?

So what
difference can
we make?

- Brighton and Hove CSE Team
- Slough – engaging men work using Inspiring Families model
- Pause
- One Front door
- Drive
- ACE driven Policing

What you as a team can do- Pembrokeshire TAF

Practice example – linking adult and child vulnerability



We found:

5 Deaths

14 Children placed on Child Protection Plans

3 Children Adopted

2 Looked after children

14 Children living with family members other than mum (either grandparents, aunt or father)

15 Referrals to Marac

28 Ambulance call outs (based on information from other agencies and Marac only)

30 Police incidents (based on information from other agencies and Marac only so generally domestic abuse or child protection incidents)

2 Sections under the mental health act

1 Hospital detox for seven days

24 Children identified as being linked with the 4 main adults

26 Adults identified as being linked with the 4 main adult individuals

188 Total number of interactions/referrals with agencies

This helped us to develop our One Front Door programme

Is it okay so far?



Is this okay?
Hugging your
teacher.



The Nudge –
how we
change
behaviour

Nudge= easy + attractive + timely + social

- Letters from DWP
- Payment of fines
- Blood donors
- Broadening Universities intake of poorer students



**Greet your child
with a smile,
not a mobile**

The impact of
childhood
experiences of
abuse on later
life.

ONS March
2017

- Analysis of the Crime Survey for England and Wales, year ending March 2016 shows that
- 51% of adults who were abused as children experienced domestic abuse in later life compared to the national average 33% of women and 17% of men
- 31% of adults who were abused as a child reported being sexually assaulted as an adult, compared with 7% of those who did not experience abuse as a child.

Many older people (aged 60+) are affected by domestic abuse and sexual violence.

To stop this abuse we all need to act now.

If you or someone you know is experiencing abuse, you can seek support and advice from the 24-hour Wales Domestic Abuse and Sexual Violence Helpline:

**0808
80 10 800**

If you, a friend or a relative are at risk of significant or imminent harm, contact the police without delay

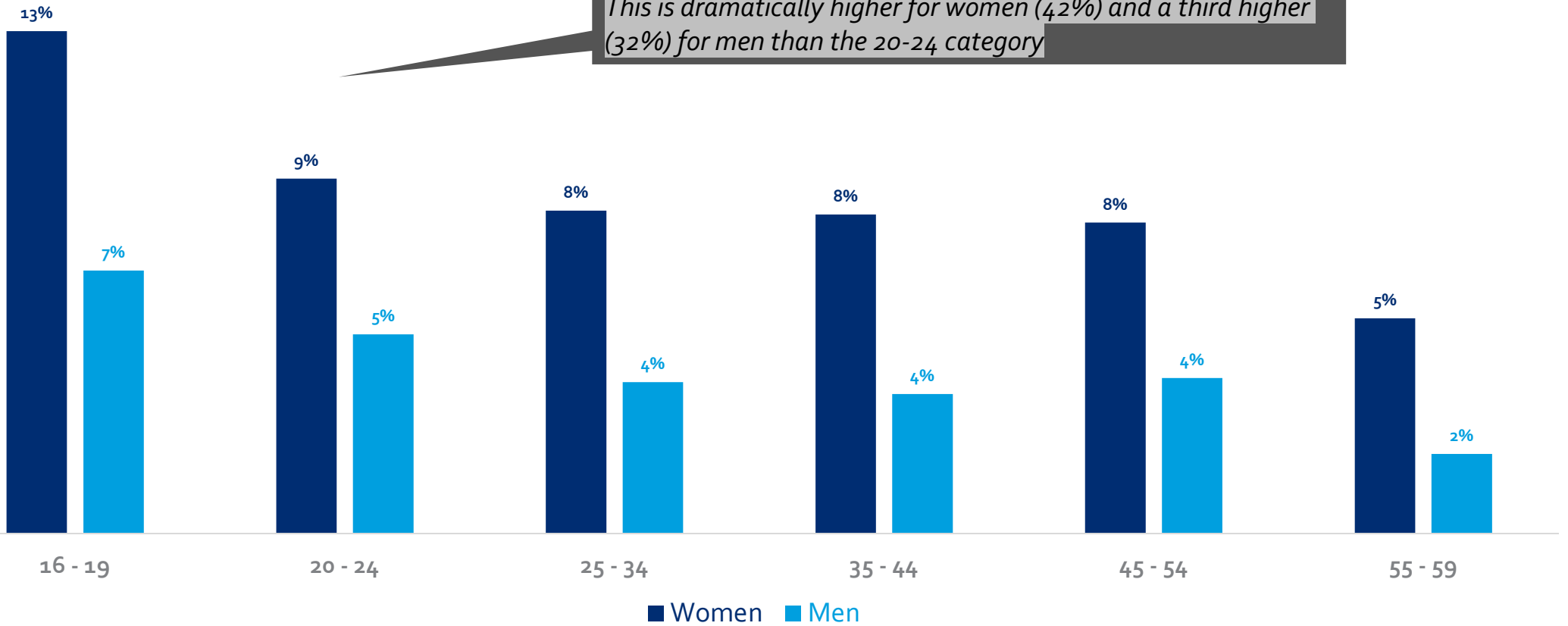


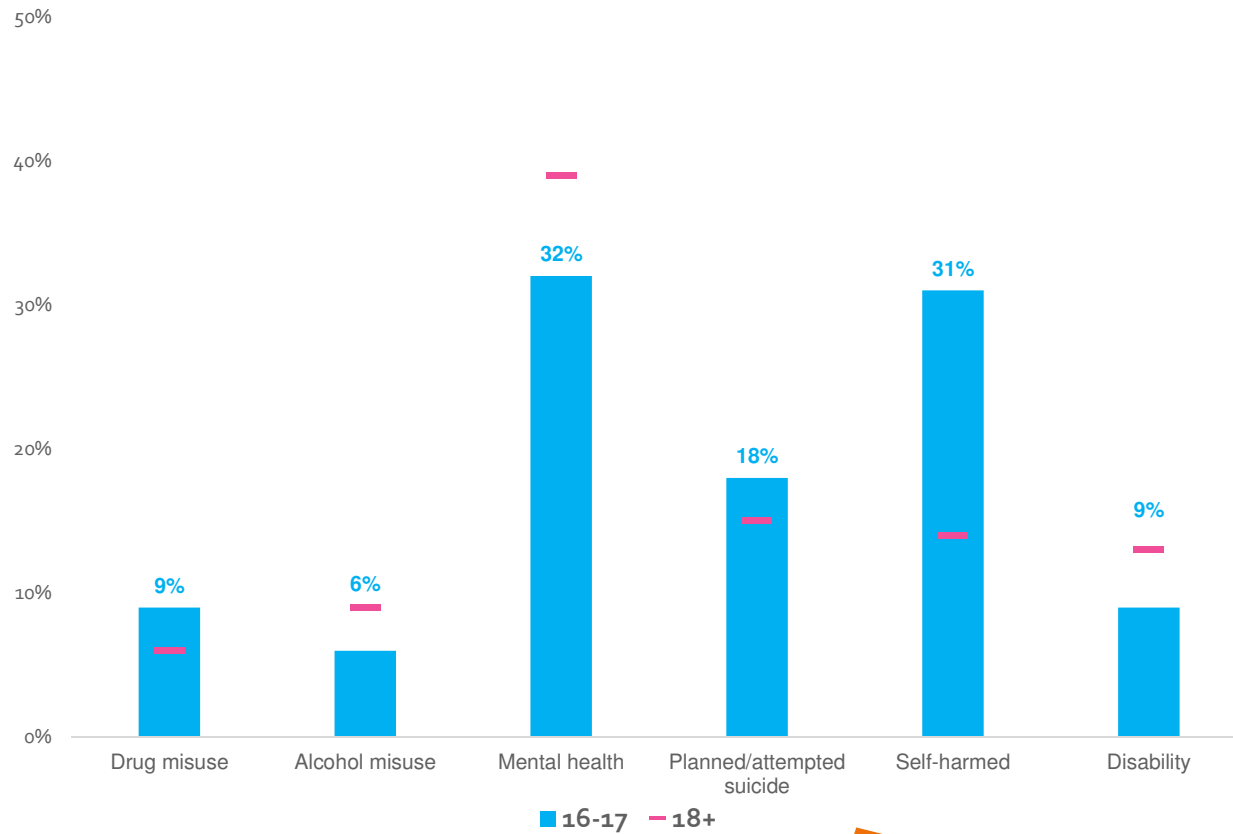
**Older People's Commissioner for Wales
Comisiynydd Pobl Hŷn Cymru**



- Of the 131 victims, 95 were female and 36 were male. This is a higher proportion of male victims than usually found in younger age groups.
- Ages of victims ranged from 55 to 91 years. Nearly one-third of all victims had a disability. Ten individuals were recorded as lacking mental capacity.
- Of the perpetrators, 109 were men and 44 were women. There were 50 sons and 20 grandsons. Sons were more likely to have substance misuse issues than any other perpetrator
- Spouses/ex-spouses displayed a proactive type of perpetrator behaviour and these cases had the highest level of physical violence in the whole sample

Age experiencing domestic abuse





Younger clients have a lower level of complex needs in terms of mental health, disability and alcohol misuse, but are much more likely to have self-harmed. They also have slightly higher levels of drug misuse and planned/ attempted suicide

Ending domestic abuse

A YOUNG PEOPLE'S GUIDE
TO MAKING POSITIVE
RELATIONSHIPS MATTER

so what works

1. Value driven leaders, services and staff
2. Staff with time to focus on the person and family
3. Make every contact count Reflection time, good supervision and training
4. Learn from our mistakes, courage in the face of failure remain ambitious
5. Celebrate when people are brave enough to change – families, staff and services